



Panton Sargent Ltd

builds email structure for the future

Panton Sargent Ltd, a firm of architects, quantity surveyors and interior designers, is based in Worcester, England.

Established back in the mid 1970s by Barry Panton and Peter Sargent, the company has delivered innovative designs on some high profile projects for organisations such as the University of Cambridge, Birmingham International Airport and RailTrack.



James Lawrence began to source an alternative email server after experiencing persistent problems with QuickMail, the existing solution. James explains, "Emails being sent to us were going missing and were not being delivered. I believe that we were pushing it beyond its usable limit with the number of people in our office. It was no longer being supported or developed and was not completely compatible with our mail client." He was also frustrated by the lack of advanced features, such as groupware support and integrated spam and virus protection.

The load is high

Like many companies the staff of Panton Sargent rely heavily on email to communicate with

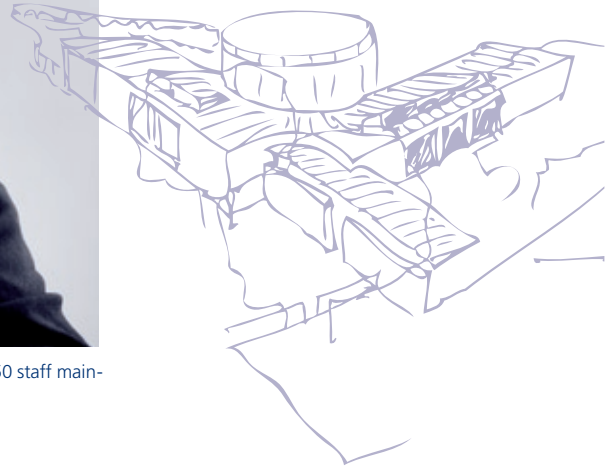
colleagues and customers, sending and receiving detailed plans and high-resolution design files. The load on the mail server is high and the new solution had to be able to keep up with the growing number of emails and files. Although the majority of employees are office based, there are currently two members of the team that are working remotely and this number could increase in the future. Another challenge was that Panton Sargent is a Mac-focused organisation and James wanted to stay away from Windows and Linux in the future.

With these requirements in mind James Lawrence turned to his office software supplier to find a reliable, robust, scalable and feature rich email management system to replace aging QuickMail. He also needed to find this solution quickly.



James Lawrence is an Associate Director at Panton Sargent Ltd. As the team of architects has grown to almost 50 staff maintaining a safe and robust IT infrastructure is essential.

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Kerio MailServer

- ▶ Integrated Anti-Spam
- ▶ Dual Anti-Virus Option
- ▶ Groupware Support
- ▶ Easy Administration
- ▶ Runs on Windows, Linux & Mac OS X
- ▶ Cost Effective
- ▶ Robust and Reliable
- ▶ Great Alternative to QuickMail

Installation on a Mac mini

Kerio MailServer was recommended to Panton Sargent. According to James, “We were told that Kerio MailServer was an obvious choice. In fact, it’s the only real choice for Mac users, because of its ease of use, low cost and enterprise feature set.” The installation and set up process was very straightforward. James explains, “We all use Apple G4 or G5 iMacs. We have been running Kerio on a new G4 Mac ‘mini’ which runs very well.” The fact that Kerio MailServer integrates seamlessly with their existing email client (Apple Mail version 2) is also a big bonus for the company, as there are no extra costs.

The question of when

Unlike QuickMail, Kerio MailServer offers support for groupware in Outlook, Entourage and Kerio’s WebMail. Uninterrupted access to all messages, documents, shared calendars and contacts have enabled the Panton Sargent team to arrange meetings more quickly and easily and communicate more effectively with customers. James confirms, “Two of the most appeal-

ing features of Kerio MailServer are greater levels of control with client communication and a publishable diary.”

Kiss viruses goodbye

Since the set up of Kerio MailServer the staff at Panton Sargent have seen some significant improvements with their email system, most obviously with spam and virus protection. James Lawrence concludes, “There has certainly been less virus activity since we started using Kerio MailServer.”

